



Transforming Transactions
into Relationships

RECEIVED
CENTRAL FAX CENTER

AUG 01 2005

RESPONSE UNDER 37 CFR 1.116
—EXPEDITED PROCEDURE—
EXAMINING GROUP 2121

Fax Cover Page

Date: AUG 01 2005

Number of pages including cover page: 7

To: Michael B. Holmes

From: Michael Chan

Company: U.S. Patent & Trademark Office

Company: NCR Corporation, Law Department

Fax Number: 571-273-8300

Fax Number: 937-445-6794

Phone Number: 571-272-3686

Phone Number: 937-445-4956

If you encounter any problems during transmission, please call the above phone number. Thank you.

This information is confidential. Please keep your copy safeguarded.

U.S. Serial No. 09/865,828

Group Art Unit: 2121

Attorney Docket No. 9230.00

Examiner: Michael B. Holmes

Attached herewith are the following items for the above-identified patent application:

- (1) a Fee Transmittal Sheet, in duplicate (2 sheets);
- (2) if applicable, a Request for Extension of Time, in duplicate (0 sheets); and
- (3) an Amendment After Final which responds to the Office Action of July 13, 2004 (4 sheet(s)).

Respectfully submitted,

Michael Chan

Reg. No. 33,663

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being facsimile transmitted to the U.S. Patent & Trademark Office at the above Fax Number, on

AUG 01 2005

Date

Shirley Doll

**RECEIVED
CENTRAL FAX CENTER**

AUG 01 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 9230.00

AUG 01 2005

In re application of: **HEARD, N.**

Serial No. 09/865,828

Filed: May 24, 2001

**For: METHOD AND APPARATUS FOR DETERMINING ONE OR MORE
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	4	-	22	0 X	\$ 50 =	\$ 0
Independent Claims	3	-	4	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment ---->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,

Michael Chan
Reg. No. 33,663

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

NCR Corporation Docket No. 9230.00

AUG 01 2005

In re application of: **HEARD, N.**

Serial No. 09/865,828

Filed: May 24, 2001

For: **METHOD AND APPARATUS FOR DETERMINING ONE OR MORE
STATISTICAL ESTIMATORS OF CUSTOMER BEHAVIOR**

Mail Stop AF

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated as shown below:

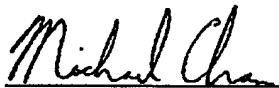
CLAIMS AS AMENDED

FOR	Claims Remaining After Amendment		Highest Number Previously Paid For	Extra Present	Rate	Additional Fee
Total Claims	4	-	22	0 X	\$ 50 =	\$ 0
Independent Claims	3	-	4	0 X	\$ 200 =	\$ 0
Total additional fee for this amendment ---->						\$ 0

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14 0225 of NCR Corporation (the assignee of the present application). A duplicate of this paper is enclosed.

Respectfully,



Michael Chan

Reg. No. 33,663

RECEIVED
CENTRAL FAX CENTER

AUG 01 2005

RESPONSE UNDER 37 CFR 1.116
-- EXPEDITED PROCEDURE --
EXAMINING GROUP 2121

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Dayton, Ohio

Docket No. 9230.00

Application of

Nicholas Heard

Serial No. 09/865,828

Filed: May 24, 2001

For: **METHOD AND APPARATUS FOR DETERMINING ONE OR MORE
STATISTICAL ESTIMATORS OF CUSTOMER**

AUG 01 2005

Group Art Unit: 2121

Examiner: Michael B. Holmes

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT UNDER 37 C.F.R. §1.116

Sir:

In response to the Office Action dated July 13, 2005, please amend the above-named application as follows: